

Deliver global field services under your brand

Unisys Private Label Services



Highlights

Deliver B2B services under your brand through 7,300+ field engineers across 150 countries

Access 290+ strategically located warehouses and over 6,500 pickup and drop-off locations

Scale services with clear transactional pricing

Deploy, configure and maintain devices, hardware and data center infrastructure, including liquid cooling systems

Provide solutions through a powerful blend of on-site expertise and remote capabilities

Offer IT vending machines, asset lockers and walk-up support stations

Schedule smart hands support for planned and emergency needs

Handle complete device life cycle from deployment through disposal

Frontline workers – those who work directly with customers in healthcare, retail, travel and many other industries – need rapid hardware support, IT training and device replacements. As internal IT resources shrink and service providers become scarce, reliable partners are essential.

With Unisys Private Label Services, you can fill this need through professional field support under your brand, backed by proven infrastructure and skilled teams. Serve your clients with end-to-end asset life cycle management, from device installation and configuration to disposal and recycling.

Deliver on-site IT support through Unisys engineers or innovative delivery methods like virtual tech cafés. Plus, responsive smart hands support covers managed meeting rooms, audio/visual equipment, networking hardware, data centers, asset lockers and local network coordination. You can also access support for multiple liquid cooling system types, including immersion cooling, direct-to-chip and rear door heat exchange systems.

Scale your service capabilities



Extend your technical support team instantly with our infrastructure, expertise and 7,300 skilled field engineers providing multilingual support across 150 countries.

How you benefit

- **Win more business opportunities:** Expand your portfolio and increase client satisfaction by offering additional technical services through your brand. Give clients access to multiple support channels, including smart lockers, IT vending machines and virtual tech cafés – all delivered under your brand.
- **Gain instant global reach:** Add more than 7,300 field technicians in 150 countries, supported by an expansive network of warehouses, logistics partners and configuration centers.
- **Access proven expertise:** Make our experienced technical teams an extension of your brand. Draw on decades of field service knowledge to support your clients' evolving needs across locations and technologies.
- **Choose predictable pricing:** Rely on clear, established costs for each service through our flexible transactional model, making budgeting and billing straightforward.
- **Deliver innovative technologies:** Provide clients with leading support technologies, including augmented reality assistance, artificial intelligence, biometric scanners, IoT sensors and smart conference rooms. Ensure proper system, installation, configuration and maintenance to optimize data security and reduce IT vulnerabilities. This includes immersion cooling, direct-to-chip and rear door heat exchange liquid cooling systems.

Why Unisys?

Choose Unisys to give your customers the highest-quality field services in the industry. We've spent decades building and refining our global infrastructure, technical teams and service practices specifically for enterprise-grade field support. Our established technology partnerships enable you to offer your clients advanced capabilities like augmented reality assistance, smart asset lockers and comprehensive device management.



Your brand. Our expertise.

Our field engineers work as your team, delivering professional support that reinforces your reputation for service excellence.



What sets us apart? We understand that every interaction represents your brand. Our field engineers deliver consistently excellent service that strengthens your market position and builds customer loyalty. When you partner with Unisys, you're choosing a team with the expertise, infrastructure and commitment to help you stand out in a competitive market.

To learn how you can offer Private Label Services under your brand, [visit us online](#) or [contact us today](#).



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